



11 June 2014

To: Potential Clients of South OC Pools

From: Mark R. Lane
Territory Sales Manager, South Orange and San Diego Counties

Re: Certified Installer Status

I have been employed within this position for 33 years and have been an associate of Steve Suhr for the past 20 years. In my interaction with Steve, it is my professional opinion he possesses an above average application expertise in the installation and set-up of Pentair Swimming Pool and Spa Equipment. I have visited countless installations where Steve has been the reseller/installer for related topics, typically firmware updates, or training. The installation(s) have always been nothing short of professional.

Steve regularly engages in technical and field training offered by Pentair. Because of the aforementioned, Steve's installation will qualify for the 1, 2 or 3 year warranty coverage, product depending.

I am hopeful you'll find this memo helpful.